

Welcome to www.locprod.com!

1. Specifications:

The Company is referring to the owner of the www.locprod.com, S.C. TEHNIKA CONSULTING S.R.L., with the headquarter in Romania, Covasna county, city of Covasna, str. Podului no. 26, Unique Code 41322194, email [office @ tehnikaconsulting.ro]

Seller: Producer with user account on the website

User: any person who visits <https://www.locprod.com/> and /or makes an user account on the website.

Buyer: any individual /legal person who buys products from the website <https://www.locprod.com/>

Goods /products: products existing in the <https://www.locprod.com/> website.

Online order: intent of the buyer to buy one or more products from the website. This intent is materializing by the accept of the buyer to pay the value of the products and the accept of the seller to deliver them.

Confirmed order: after the online order is made, the buyer will receive from <https://www.locprod.com/> the confirmation that the desired products will be delivered, after the validation of the identification data and the details requested.

User account: to buy the desired products, the clients/buyers must create an account containing the identification data (name, surname, phone), delivery address, invoicing address and the way of invoicing: as individual or as a legal person.

New client: The buyer who makes a user account on <https://www.locprod.com/>

2. The obligations of the parties:

The seller undertakes:

- to update the offers, prices and products / stocks on the site
- to provide, upon request, free information related to products, the manufacturing process, product validity, ingredients used, etc.
- to deliver the product to the buyer at the address indicated by him
- pack the product properly

The buyer undertakes:

- to comply with the manufacturer's specifications related to the storage of purchased products, the optimal period of consumption after unsealing
- keep the product before and after unsealing in a dry and cool place, away from direct light
- pay attention to any ingredients he knows may be allergic
- to pay the value of the product and of the delivery service.

3. Intellectual property rights and other specifications:

All graphic signs, including the logo, as well as the name of the site are the property of the Company and may not be used without the prior consent of the owner.

No information on the website <https://www.locprod.com> can be used by users for commercial purposes, without the written consent of the owner.

Attempts to modify the site, without the written consent of the owner, are sanctioned according to law.

The company is the owner of all the existing information on this site, respectively of the site design, images and its functionalities.

The company cannot be held responsible for incorrect information that may appear on the site, from errors that do not belong to it, and that may harm users / buyer.

The company has the right to modify the existing information on the site, without communicating in advance to its users.

All existing promotions on <https://www.locprod.com/> are available within the available stock or for a determined period of time, specified in the offer.

Communication with the virtual store can be done through the contact form or through the email address: [office @ locprod.ro]

4. Privacy policy:

No exchange of information that takes place between buyer-seller / seller-buyer may be made public without the written consent of the parties.

The seller reserves the right to use personal information (name, contact details, etc.) in order to confirm and send the online order.

The seller reserves the right, with the user's consent, to use personal data for marketing activities (sending newsletters, offers, etc.).

The seller reserves the right to contact the visitor of the virtual store, if the latter has filled in a contact form and requests information.

5. Payment of products:

The payment of the purchased goods can be cash on delivery, upon receiving of the package by the customer, based on the fiscal receipt issued by the courier.

6. Disputes:

Any disputes will be settled amicably by the parties' representatives. If they cannot be settled amicably, they will fall within the competence of the legal court.

Any complaints that the client wishes to make can be sent in email to the address [office @ locprod.ro]

7. Applicable legislation:

The terms and conditions of this online store are subject to the Romanian Electronic Commerce Law no. 365/2002, Romanian Law no. 449/2003 regarding the sale of products and the guarantees associated with them:

8. Force majeure:

No event caused by force majeure, as defined by law, which leads to non-compliance with the act of sale-purchase can be imputed to one of the parties.

The party invoking force majeure must communicate to the other party, within 48 hours from the occurrence of force majeure, the impossibility to respect the delivery, respectively the purchase of the product, on the established date.

If this fact is not regulated in maximum 10 days, then any of the parties can dismiss the sale-purchase contract without claiming damages / interests from any party.

9. Return of the products:

Products purchased from <https://www.locprod.com/> can be returned within 10 days, if they do not correspond in terms of quality, if the original packaging of the product has not been damaged in any way: cracked, scratched, kept in improper condition so that its contents could be altered or if the product was damaged during the transport.

Copyright notice

The copyrights on the website <https://www.locprod.com/> and on its content belong to © S.C. TehnikaConsulting SRL. All rights reserved.

Any reproduction, storage, in other conditions than the premises, as well as any making available to the public, transmission of a part or content of the website or any page thereof or deep linking is subject to prior authorization.

It is prohibited, except in cases where written authorization has been obtained from the Company, the distribution, use and / or any exploitation of a direct or indirect commercial nature of the content of the website or any page thereof, including by processing information in derivative form, in in whole or in part.

Privacy policy

This document establishes and will make known how S.C. TehnikaConsulting SRL. (The Company) uses and protects any information, private or personal or business, that you provide while visiting the website <https://www.locprod.com/>. The company will ensure that it takes all necessary steps to protect your confidential data (personal data or privacy issues resulting from the use of the website).

The request, from the Company, to provide data by which you will be identified later, when you use the website or certain sections of the website, or the provision of data on your own initiative will be made in compliance with the Privacy Policy that we post here for You.

At certain intervals the Company may change, exclusively, this privacy policy - this being a reserved right, by updating and improving the privacy policy, due to the development / change of the website or due to any other reasons. You will need to check the content of this page from time to time to ensure that your changes are known to you. This privacy policy is effective and applicable as of June 1, 2020. Changing the content of the privacy policy cannot be conditioned. Please consult the Privacy Policy regularly.

What data do we collect?

Users under 18 years

WE WILL NOT COLLECT AND STORE PERSONAL DATA OF FANS / VISITORS UNDER 18 YEARS OLD. TO THE EXTENT THAT BY MISCELLANEOUS MEANS OR FALSE STATEMENTS HAVE BEEN TRANSMITTED FOR STORAGE, SUCH DATA WILL BE DELETED AUTOMATICALLY FROM THE TIME I TAKE KNOWLEDGE OF REAL AGE BY ANY MEANS.

We ask parents to monitor their children's browsing on the Internet and any online services requested by them, as well as to warn them about the importance of protecting their personal data and privacy.

The following information communicated by you, voluntarily, as a result of the desire to interact with / use the website are / can be collected:

- name and surname and / or nickname;
- contact information including telephone, e-mail address and postal /residence address;
- credit card information to the extent required by your request to purchase products offered for sale on the website;
- other relevant information for surveys and / or offers.

How we use the data we collect

We collect this information to understand your needs and to provide you with information, services and products that meet your needs and expectations especially for the following reasons:

- creating an internal database of our fans / visitors;
- improving the communication and creating the products and services desired by our public, as well as the way of providing them in an easy and fast way;
- periodically, you may receive e-mails with information and news, possibly even promotional e-mails, on the e-mail address you have provided, about products, special offers or other information that we appreciate to be useful to you, including but not limited to information about third parties;
- from time to time we may use the information you provide for the purpose of analysis to allow the development of new sections of the website; in which case we will contact you by e-mail, fax or mail.
- we will use the data / information to customize the website so as to bring it closer to your interests / preferences.

Security

We assure you that we secure the information you provide according to the standards, in order to prevent any unauthorized access or unauthorized disclosure of protected data. The company uses standard procedures to ensure the security of the information it collects online.

How we use cookies

A cookie is a small file that asks permission to be installed on your computer's hard drive. Once you agree to the placement of this file, the cookie will help analyze the data. Cookies allow web applications to respond to you individually. The web application allows you to

organize operations according to your needs, gathering and remembering your preferences.

We use cookies for the purpose of statistical analysis, the data being then removed from the system. This helps us analyze page traffic data and improve the page in order to adapt it to your needs / interests and suggestions.

In general, cookies help us to provide you with a better website, giving us the opportunity to determine which of our pages you find interesting and which are not interesting. A cookie does not give us access to your computer or any other information about You other than the ones you choose to make available for the indicated purposes. You can accept or reject cookies. Most web browsers accept cookies automatically, but you can usually change your browser settings to decline cookies if you prefer.

Links to other websites

The website may contain links to other websites of interest. In any case, as soon as you have used these links and left our website you must be aware that we cannot have control over the policies of the websites you visit in this way. In fact, we inform you that we will not be liable for the protection and confidentiality of any information and data you provide during the visit of such websites, and such websites are not governed by this privacy policy. You will need to act cautiously by examining the privacy statement applicable to the website in question.

Controlling your data

You may choose to restrict the collection and use of your personal information in the following ways:

- whenever you are asked to fill in a form on a web page look for the box that can avoid storing data for direct marketing purposes;
- if you have previously agreed to use your data to receive news, participate in contests, games, discussion forums, monitoring, direct marketing, etc. and you have changed your mind you can send an e-mail to [office @ locprod.ro].

The Company will not sell, distribute or rent your personal information to third parties without your consent or permission from the law. The company may use your personal data to send you promotional information about products, services, promotional campaigns, as well as associated information from third parties that we believe you will find useful and interesting if you choose to do so.

You will be able to request details regarding your personal data held by the Company applying the provisions of Romanian Law 677/2001. If you want a copy of this data, a copy, which can be requested once a year, please write an email to [office @ locprod.ro].

If the data we have is not correct and you want to update them, please send us a request and based on the new data provided we will proceed to the correction / update.

Website Disclaimer

The information provided by this website is general for visitors and special for buyers. These are offered by the Company and, while it strives to provide accurate, up-to-date and complete data, as well as the timely delivery of offers and products, it nevertheless informs you that it does not assume its obligation and does not guarantee, either expressly or indirectly, regarding the completeness and accuracy of the data / information, their suitability and availability regarding the website or the information products and services from the external source, but unlimited to such a source. In any situation in which you use the information and data, contents or aspects of graphic order for a purpose other than general information, you assume all risks regarding any error or misunderstanding or non-functionality, etc.

Under no circumstances / cases will the Company be held liable and liable for any loss, damage of any kind, including but not limited to indirect damages or losses or arising out of losses or damages in respect of lost profits resulting from or in connection with the use of the website or any of its pages.

Through this website you will be able to access other websites that are not under the control of the Company. The company has no control over the content, nature and availability of those websites. The inclusion of any links does not necessarily imply a recommendation or affiliation with those websites or an acquisition of the views expressed by them.

The company makes efforts to ensure the normal functionality of the website and its pages, but in no case does it assume responsibility and cannot be held responsible for temporary unavailability of the website due to technical problems that are out of his control.

Protection of personal data or those of a banking nature and security

The company undertakes to comply with the legal provisions in force regarding the protection and security of the data collected as indicated in the Terms and Conditions of using the website.

Update: June 1st,2020